

## **SERVICES AND USEFUL INFORMATION**

### **1) ARE THERE AIR CONDITIONING AND INDEPENDENT HEATING?**

Yes, in each room there is a split to have both air conditioning and heating that you can adjust with a special remote control. The price is flat rate and is based on the size of the apartment, to be paid at the end of the stay: THYME-BASIL-MINT 10 euro / day MALVA-VERBENA 12 euro / day MELISSA-NIPPETELLA 14 euro / day SALVIA 16 euro / day ROSMARINE 18 euros / day.

### **2) WHAT DO WE FIND IN THE BATHROOM?**

In each bathroom you will find: transparent glass shower cubicle and wall-mounted hairdryer. The bathroom set for each person in the house consisting of: face towel, one for the feet and a large towel for the shower. When the pool is open also the large green sheet of "Il Pozzo". The first use kit with: soap, shower gel and toothbrush.

### **3) WHAT DO WE FIND IN THE KITCHEN?**

In each kitchen you will find: dishwasher - refrigerator - microwave - toaster - electric kettle - moka - various crockery - kitchen scale - on request external BBQ and electric oven. Only in the BASILICO apartment is there an electric oven.

### **4) IS THERE AN EXTERNAL AREA RESERVED FOR MY APARTMENT?**

Yes, each apartment has its own outdoor area with table and chairs near the entrance, with the exception of SALVIA which has it 10m from the entrance, and an area or patio with a comfortable sitting area.

### **5) DO YOU SERVE BREAKFAST?**

Usually our guests, having a well-equipped kitchen in the apartments, manage themselves independently and take advantage of our welcome surprise.

### **6) WHAT IS THE WELCOME SURPRISE?**

Our welcome surprise is all for you upon your arrival at the apartment and consists of: - homemade yogurt cake - 1 liter of Tuscan milk, sugar, coffee, tea.

7) DO WE HAVE TO BUY WATER OR CAN WE DRINK THE WATER FROM "IL POZZO"?

Luckily we have our own well, with enviable water. And it is so pure that even babies can drink it. Then, with the bottles you find in your apartment, you can access the water room, where, through a filter machine connected to our well, you can drink fresh sparkling and natural water at all hours. In the summer, one of these machines is moved to the pool area to cool everyone in the hot sun.

8) WHEN IS THE "IL POZZO" RESTAURANT OPEN?

Our restaurant is reserved for guests of our farm. It is usually open based on the number of customers present and on demand. In mid and high season we usually manage to offer at least 3 of our famous buffet dinners. Except on Sunday evenings, in every season we offer the possibility of serving one of our most frugal dinners based on demand. The products and ingredients of our restaurant are 100% Tuscan and locally produced.

9) WHAT IS THE MENU OF YOUR FAMOUS BUFFET DINNER?

Usually our buffet dinner is composed as follows: mixed appetizers, croutons, mixed cold cuts from our territory, mixed cheeses from our territory served with jams and honey from "Il Pozzo", savory pie, our special focaccia, fried vegetables or hot soups from vegetables. First course with homemade pasta with seasonal ingredients, second courses of meat of our tradition with seasonal side dishes, desserts with our delicious cakes for which we are really famous. House wine, sparkling and still water, coffee, vinsanto and grappa. The products and ingredients of our restaurant are 100% Tuscan and locally produced.

10) IS IT POSSIBLE TO EAT PIZZA IN YOUR RESTAURANT?

Yes, we have a magnificent old wood-burning oven and one near the swimming pool. We usually prepare rich dinners with pizza to be tasted in various ways accompanied by appetizers, meat and desserts.

11) DO YOU HAVE A PLAYGROUND?

Yes, a few meters from the pool there is a fenced playground, with swings, slide, table, play house, bounce. In the area near the outdoor restaurant we have a bowling green and a ping pong table all lit up to be able to play even at night.

12) WHAT CAN WE FIND IN THE POOL AREA?

The pool is closed by a fence, for the safety of your children. The pool consists of 2 communicating pools: one for children of 3m x 3m. 60cm high. and one for adults of 16m x 9m. with different heights. Each apartment has its own reserved space equipped with umbrella, sunbeds, deck chairs and table. In the pool area there are 2 outdoor showers and 2 more inside the 2 bathrooms on the ground floor. A corner of this area is used as a kitchen consisting of a wood oven and BBQ, sink, machine from which to draw our well water (sparkling or natural) and a small refrigerator.

13) DO YOU DO COOKING CLASSES?

Yes, we do cooking classes to teach a real Tuscan mother how to cook.

14) DO YOU DO COOKING COURSES ALSO FOR CHILDREN?

Yes, in mid and high season, we prepare at least one dinner a week with the children to prepare their own pizza with them

15) WHAT KIND OF COOKING DO YOU DO?

Our cuisine is purely typical, Tuscan, Arezzo, with Etruscan influences, but sometimes also creative.

16) IS IT POSSIBLE TO ORGANIZE EXCURSIONS OR TREKKING OR GUIDED TOURS?

Yes, we have contacts with many associations that can offer you unforgettable experiences within the Parco Delle Foreste Casentinesi, as in all the other Arezzo valleys.

17) DO YOU ACCEPT PETS?

Yes, as long as they accept our beloved cats and our little dog and that the owner respects the other guests and takes care of the apartment.